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## Regulators Urge Investors to Carefully Check Credentials of "Senior Specialists"

"National Association Warns About Increasing Scams Using Sr. Credentials Title"

**SALT LAKE CITY, Utah** — The Utah Department of Commerce today urged seniors to carefully check the credentials of individuals promoting themselves as "senior specialists."

"Individuals may call themselves a 'senior specialist', and thus create a false level of comfort among seniors by implying a particular level of training on issues important to the elderly. But the training they receive is often nothing more than marketing and selling techniques targeting the elderly," said Francine A. Giani, Executive Director of the Utah Department of Commerce.

"These people along with the titles they give themselves and the alphabet soup of letters after their names can be confusing, and in some cases, may even be deceptive to seniors," Giani said.

Wayne Klein, Director of the Utah Division of Securities, said that the North American Securities Administrators Association (NASAA) of which Utah belongs, has observed a significant increase in designations claiming to provide the holder with expertise in providing services to investors 55 years and older. Klein said securities regulators have opened 26 cases in the past year involving "senior specialists" in the eastern half of the United States alone. Most of the cases involve securities recommendations by individuals who are not properly licensed by state securities regulators.

Klein said bogus senior specialists commonly target senior investors through seminars where the specialist reviews seniors' assets, including securities portfolios and typically recommends liquidating securities positions and using the proceeds to purchase indexed or variable annuities products or other investments the specialist offers.

In many jurisdictions, including Utah, these recommendations may be viewed as providing investment advice for compensation. "The 'senior specialist' would be offering investment advice as an unregistered investment adviser and, therefore, be subject to enforcement action by the Utah Division of Securities," Klein said.

Although there are legitimate organizations specializing in senior advisement whose members must complete rigorous programs of study, pass extensive examinations, and have practical experience in order to receive their designations, a number of entities formed in the last few years have created designations with much less stringent requirements, Giani said. Without reviewing the course material for each of these designations, it is difficult to verify the claims made by the promoters.

"Before doing business with any investment professional, all investors, especially senior investors, should check with our Securities Division to determine whether the individual is properly licensed and if there have been any complaints or disciplinary problems involving the individual or firm they are working for," Klein said.

For more information, visit the Senior Investor Resource Center on the NASAA website at <a href="https://www.nasaa.org">www.nasaa.org</a> for additional investor education and protection tips for seniors. Or, the phone number for the Utah Securities Division is (801) 530.6600. You can also look at the Division web site for help at <a href="https://www.securities.utah.gov">www.securities.utah.gov</a>.

For more information contact: Clark H. Caras Utah Department of Commerce 801.201.9276 801.530.6646 Chcaras@utah.gov